

Warden Monthly Report

30/11/2019 Southwater Parish

Patrol hours TOTAL:	63.00	ASB incidents TOTAL:	8
Foot (high visibility)	33.00	Noise	0
Vehicle	30.00	Neighbours	0
Notices/warnings TOTAL:	13	Driving/vehicles	1
Fixed Penalty Notice	0	Bikes	4
Yellow card warning	0	Alcohol/drugs	3
Community Protection Warning/Notice	0	Public order	0
Parking alert	13	Clear up/disposal reports TOTAL:	54
Police reports TOTAL:	7	Fly tipping / flyposting	1 / 7
Phone (including 101 and 999)	0	Graffiti	0
Email	0	Dog fouling	5
Intelligence report	7	Litter	11
E-CINS (multi-agency reporting)	0	Drug litter	30
Verbal	0	Hazards	0
Admin	38	Community events attended	4
Visits to vulnerable people (all ages)	2	School contact/engagement	10
Signposting	4	Reports to DVLA	0
Safeguarding referral	0	Reports to Operation Crackdown	1

ASB/crime/criminal damage

- We routinely monitor crime reporting websites for information about suspicious activity, people and vehicles. As a result, whilst on patrol, we observed an individual who closely resembled a suspect of suspicious activity in a neighbouring village. We spoke to the man, obtained useful information for intelligence submission to partner agencies and provided a robust deterrent if he had intentions of committing offences in our parish.
- We were alerted to a recent theft from a local retail business in the parish and having obtained images of the suspect, we made local enquiries in search of any CCTV covering the suspect's departure route and to identify and warn other potential targets.
- One evening, whilst on a mobile patrol near a drugs 'hotspot', we drove past a parked vehicle containing four young males. As we turned around in order to engage with them, they drove off and out of sight. We continued our patrol and found the vehicle moments later. Upon seeing the warden patrol vehicle, they drove off at speed in the dark without their headlights on to hinder any attempt at obtaining the vehicle registration number. Full vehicle details were secured by us and passed to the Police.
- A night-time, weekend patrol, in poor weather identified another ASB 'hotspot' where we met and spoke with approximately 15 young people aged between 15-18 years who had congregated and would potentially cause ASB issues. Some of them were not residents of the parish. Following our conversations and being unable to secure sufficient evidence of either under-age alcohol consumption or drugs misuse, we delivered strong words of advice and collated all available intelligence which was disseminated to relevant partner agencies. We returned the following day and found 19 empty Nitrous Oxide canisters discarded on the ground, which we disposed of and reported to WSCC.
- We were alerted by a resident, to a gentleman claiming to be from a tree care and landscaping business, making unsolicited calls to residents. We investigated the business and telephone number and ascertained that the company is not an accredited tree surgery business, noting details for future reference.

- We continued to monitor, report on and dispose of drug litter whilst working in partnership with WSCC and Sussex Police by providing intelligence reports. We have identified a number of locations requiring regular patrols and are working with strategic partners to address any environmental factors that may positively impact on future outcomes.

Parking/vehicles

- We were advised that a parish resident had been the subject of a Fail to Stop Road Traffic Collision where her parked vehicle had sustained damage caused by another vehicle which was heard to drive away at speed. Although the matter was reported to both their insurers and the police, we provided additional guidance and support. Further investigation is ongoing in order to identify the driver of the offending vehicle who is thought to be a local resident. Ongoing
- We responded to further reports of inconsiderate parking in Cedar Drive and in particular commercial and high-sided vehicles causing visibility issues for other road users. We attended and where appropriate, advice leaflets or parking notices were issued to raise awareness of anti-social parking. Ongoing
- We received a complaint from a local resident/tradesperson in response to our leafletting as he stated that he had parked in the same location and manner for many years without anyone complaining to him personally. He was politely asked to consider parking his vehicles in safer locations in future.
- Another resident asked us to help with an ongoing dispute whereby twice a day, Monday to Friday, a commercial vehicle parks across his driveway in order to drop off and pick up a person. The resident had asked them not to but this was ignored. We were able to escalate the complaint by making a direct approach to the organisation concerned who agreed to put in measures to minimise the disruption they were causing to the resident.
- Numerous residents reported a vehicle which has been parked inconsiderately on Shipley Road and had not been moved for a number of days. Residents who left contact details were signposted to Operation Crackdown and the vehicle has subsequently been removed. Another vehicle reported in similar circumstances on Quarry Way has been dealt with in a similar fashion.
- With the less favourable weather in this month we have again seen an increase in complaints about ASB parking near our parish schools. We continued to support staff and parents at Southwater schools by promoting conscientious parking and the safe transportation of pupils.

Fly tipping/littering/graffiti

- Reported for removal
Overflowing dog bins / overflowing litter bins - Reported
Commercial adverts from Hop Oast roundabout – Reported

Community engagement/events/meetings

- Academy Schools and Castlewood Fireworks Event
We supported this event with a high visibility presence and worked closely with staff to monitor unaccompanied teenagers and locate lost children.
- Remembrance Sunday parade and service
We provided a 'welcome' with order of service distribution, high visibility patrol and traffic management
- Road Safety Week
Though our partnership working with Budgens, they shared their excellent monthly Health and Safety bike check procedures for their newspaper boys/girls. We provided 15 high visibility vests to support their fantastic work in keeping their employees safe on the roads.
- We put up a large 'SPEED DOWN' banner outside the Infant Academy to remind people of the 30 mph speed limit through most of the village.

- Road Safety Talk with Reception Class at Castlewood School

We delivered a road safety talk to the reception class to prepare them for their walk to the post office to send letters to Santa. After explaining what a warden does we then delivered an interactive session including; wearing something bright, holding hands, stopping, looking, listening and thinking (is it safe to cross?) We provided reflective snap bands and a colouring sheet to take home to reinforce the pupils' learning.

- Southwater Christmas Fair 2019

This showcase event held each year in Lintot Square was coordinated by Southwater Community Partnership with great success. Contributions were appreciated from local school choirs, dancers and folk and pop groups all set against the festive backdrop of storytelling, an art exhibition and of course the star of the show, Santa, who was in his grotto with his elves.

Patrols (foot/visible and car)

- We continued patrols of local businesses designed to disrupt shoplifting, ASB and improve engagement.
- We continued to provide high visibility patrols both on foot and in a liveried vehicle throughout the Parish.

Elderly and youth

- Vulnerable People Visits

We continued to visit the most vulnerable people within the parish; testing pendant and smoke alarms, whilst noting and reporting any changes to health and welfare to Horsham District Council's Community Link team. We also referred and signposted vulnerable residents to appropriate agencies for further support and local clubs for social engagement.

Licensing

Nothing to report

Dog related issues

- We responded to multiple reports of two unaccompanied dogs in a specific area in Southwater. We located the owner, who made reparations to fencing to stop the dogs escaping again and we are continuing to support the family whilst we identify a longer-term solution to a unique set of circumstances that they are experiencing.

Cycling

Cycling/Skateboarding Prohibition

- We continued to enforce the cycling and skateboarding prohibition within Lintot Square by stopping offenders; educating them as to the health and safety issues and associated risks. Throughout November, we have instructed 4 cyclists/skateboarders to abide by the rules and all complied at the time.

Parish specific/other

Public Enquiries

- We responded directly to 18 enquiries from residents either by phone/email or in person

Training

- We completed refresher training on E-CINS: Empowering communities, inclusion and neighbourhood management system.

Meetings

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