

Accessibility statement for Southwater Parish Council

This accessibility statement applies to Southwater Parish Council's website hosted at: <https://southwater-pc.gov.uk/default.aspx>

This website is supported by IntouchCRM. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- navigate most of the website using just a keyboard
- navigate using just one finger
- tell where you are on the page
- zoom in up to 300% without the text spilling off the screen
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text (but you can expand your device screen size to magnify pages)
- some older PDF documents may not be accessible to screen reader software.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@southwater-pc.gov.uk
- call 01403 733202
- write to our Parish office at: Address: Beeson House, Lintot Square, Fairbank Avenue, Southwater RH13

We'll consider your request and get back to you as soon as we can.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

Please email clerk@southwater-pc.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our offices have audio induction loops, or if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

Find out how to contact us:

<https://southwater-pc.gov.uk/Contact.aspx>

Technical information about this website's accessibility

Southwater Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Content that's not within the scope of the accessibility regulations:

PDFs and other documents

Some of our PDFs are essential to providing our services. For example, we have PDFs for meetings and agenda.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

Preparation of this accessibility statement

This statement was prepared on [date when it was first published]. It was last reviewed on :

This website was last tested on 30/10/2020. The test was carried out by InTouchCRM who used the WAVE web accessibility evaluation tool and here is our final report:

<https://wave.webaim.org/report#/https://www.southwater-pc.gov.uk/default.aspx>